

Notifications!

We would like to ask everyone to ensure that they update their email address with the practice as we will be communicating more via email in the future.



A Patient Participation Group (PPG) Is a group of people who are patients of the surgery and want to help it work as well as it can for patients, doctors and staff. The NHS requires every practice to have a PPG. PPGs meet on a regular basis to discuss the services on offer, and how improvements can be made for the benefit of patients and the practice. If you would like to be part of our Patient Participation Group, please give your details to reception.

Contacts



TELEPHONE
0151-317-6310



MAIL
westderby.mc@nhs.net



WEBSITE
www.westderbymc.nhs.uk



FACEBOOK
<https://www.facebook.com/westderbymc>

WINTER NEWSLETTER

Opening Hours

Monday:	8am - 6:30pm
Tuesday:	8am - 8pm
Wednesday:	8am - 6:30pm
Thursday:	8am - 6:30pm
Friday:	8am - 6:30pm

Half Days (Closing at 1pm)

25/03/2026	29/07/2026
11/03/2026	23/09/2026
29/04/2026	28/10/2026
13/05/2026	25/11/2026
24/06/2026	



West Derby Medical Centre



New additions to the team!

We would like to say a warm welcome to some new team members. We have recently had Rachel, Maisie and Sophie, Tracy and Sue join the care navigation team. They will be assisting on reception with any queries you have.



Appointments

486

Patients did not attend their appointment since December 1st 2025

430

Patients came to the surgery for their annual chronic condition reviews since December 1st 2025

2357

Patients have utilised our triage appointments since 1st December 2025



Appointment Booking System

We will also be taking appointments over the phone from 8am, but going online means you can prebook and don't need to wait in the queue.

1

Head over to our website on your computer or smartphone www.westderbymc.nhs.uk

2

Click "Online Patient Access from paco GP" and then click "Get Started"

3

Click the appropriate options. You will then be asked for your NHS number and date of birth

4

You will receive a secure link to your mobile phone. Click the link.

5

Fill in the form. This then comes through to our care navigation team who will process your request and be in contact within 48 hours.

Please note that we will be holding drop in sessions in the coming future, so that our team can show you our appointment booking system and answer any questions that you may have!

Nurse Clinics

Did you know that we have two practice nurses and a Healthcare assistant that you could be booked with? They can see issues such as:

- Immunisations
- Injections (Depo, B12 etc)
- Annual Review of Chronic Illnesses
- Blood Pressure Checks
- Height and Weight Checks
- Blood Tests
- Travel Vaccines

Pharmacy First

Pharmacies can see you for many common ailments, and can also prescribe for certain conditions. These include:

- Sinusitis
- UTI
- Sore Throat
- Impetigo
- Infected Insect Bite
- Ear Infections
- Shingles

Please think "Pharmacy First" when booking an appointment for any of these issues.